

## AUTODESK CERTIFIED USER TROUBLESHOOTING GUIDE

The actual examhasthe following sections and the guide is broken down into the same categories:

Question Section	Description	Timed		
Survey	Four questions about the candidate and their experience. Candidate answers do not affect the questions presented or the candidate's score.			
	question types. The first data file	Exam time		
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	clicks Next, the driver loads the next data file and the next set of questions.			
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Post Exam	Description	Timed		
Question Feedback	Allows the candidate to give feedback on individual questions. The candidate	Comment		
	will see questions, but this section does not affect their exam results.	time		





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Error/Condition:

Solution:

AutoCAD , Revit, or Inventor

The driver is launching the Autodesk application. Be patient. If the application does not appear after 3 or 4 minutes, you might need to force quit the exam or

A black screen with the Autodesk Certified User logo appears for a long time when the exam starts.